

Celebrating 45 Years of Service



Success Through Engagement & Partnership

Pathways to Success

Early Learning

Housing Options

Workforce Development

Community Collaboration

Independent Living

www.stepcorp.org

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The mission of STEP, Inc. is to engage diverse individuals, families, and communities in the pursuit of social and economic success.



Agency Profile

The mission of STEP, Inc. is to engage diverse individuals, families, and communities in the pursuit of social and economic success.

STEP, Inc. is one of 1,100 Community Action Agencies nationwide, and a member of the Community Action Association of Pennsylvania (CAAP). Formally known as the Lycoming-Clinton Counties Commission for Community Action (STEP), Inc., STEP was incorporated in 1966.

In addition to serving individuals, families, and communities primarily in Lycoming and Clinton Counties, STEP also provides homeownership counseling in Centre, Columbia, Montour, Northumberland, Snyder, Sullivan, Tioga, and Union Counties.

Early learning professional development services are provided in the aforementioned counties, along with Bedford, Blair, Bradford, Cambria, Fulton, Huntington, Juniata, Mifflin, Perry, and Somerset Counties. The many programs through which STEP provides services have been organized under five Pathways to Success, which are highlighted in this brochure.

STEP, Inc.'s two main locations:



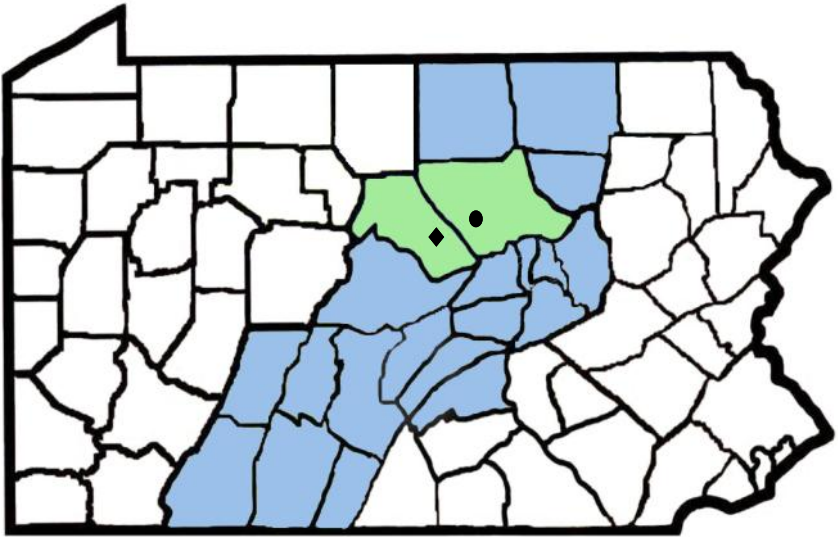
Lycoming County
2138 Lincoln Street
Williamsport, PA 17701
Phone: 570-326-0587
Fax: 570-322-2197
Email: step@stepcorp.org

Clinton County
124 East Walnut Street
Lock Haven, PA 17745
Phone: 570-858-5800
Fax: 570-858-5808





Agency Service Area



Main Locations:

- **Lincoln Street Center: Williamsport**
- ◆ **Clinton County Community Center: Lock Haven**

STEP's primary counties for providing service under the five Pathways to Success are Lycoming and Clinton Counties.

The service area for the STEP Central Regional Key (CRK), under the Early Learning Pathway, spans twenty counties including: Bedford, Blair, Bradford, Cambria, Center, Clinton, Columbia, Fulton, Huntingdon, Juniata, Lycoming, Mifflin, Montour, Northumberland, Perry, Snyder, Somerset, Sullivan, Tioga, and Union.

STEP, Inc. is a private, nonprofit Community Action Agency offering programs focused on **S**uccess **T**hrough **E**ngagement and **P**artnership designed to meet community needs in Lycoming and Clinton Counties. STEP, Inc. does not discriminate on the basis of age, sex, handicap, religion, race, color, or national origin.

EARLY LEARNING PATHWAY

Leads to Success in School and Life

STEP Head Start



The mission of STEP Head Start is to foster hope, growth, self-sufficiency and social competence in children and their families in partnership with parents and the community.

Preschool children in Lycoming and Clinton Counties are eligible for enrollment. There is no cost to participants. Applications are taken year-round, and vacancies are filled from the waiting list. While children from low-income families have enrollment priority, children from higher-income families may be enrolled as well.

The services provided by STEP Head Start include:

- Education: Individualized learning experiences that foster each child's social, emotional, intellectual and physical growth.
- Health: Physical and dental examinations, immunizations, comprehensive health screenings, and necessary follow-up services.
- Nutrition: Nutritious snacks and lunches that meet USDA standards; nutrition education for children and parents.
- Family Engagement: Individualized family partnerships, goal setting, and personal support; volunteer opportunities.
- Parent Decision Making: Opportunities for parents to participate in program planning and decision making, in addition to sharing program governance with the STEP Board of Directors.
- Social Services: Support and referrals to help families.
- Support for Children with Disabilities: Early identification and intervention to support children with disabilities and their inclusion in all program activities.

Lycoming & Clinton Counties:

2138 Boyd Street
Williamsport, PA 17701
570-601-9601
hsinfo@stepcorp.org



EARLY LEARNING PATHWAY

Leads to Success in School and Life

STEP Early Head Start



Early Head Start provides early, continuous and comprehensive year-round child development and family support services to pregnant women, infants, and toddlers, including those with disabilities.

The Early Head Start Health Specialist visits the homes of pregnant women to support positive maternal and child health. Children from birth through age three and pregnant women in Lycoming and Clinton Counties are eligible for enrollment. Applications are accepted year-round and vacancies are filled from the waiting list. While children from low-income families have enrollment priority, children from higher-income families may be enrolled as well. There are two Early Head Start program models:

1. **Center-Based:** The Clinton County Community Center in Lock Haven has two center-based classes of eight children each. Classes meet year-round.
2. **Home-Based:** Early Head Start home visitors make weekly 90-minute visits to the homes of infants, toddlers, and their families in support of early learning. Children and families who live in the Williamsport or Lock Haven area are enrolled in the Home-Based program model. Monthly playgroups are special opportunities for home-based children and families to socialize and learn together. Visits and playgroups are year-round.

Lycoming & Clinton Counties:

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EARLY LEARNING PATHWAY

Leads to Success in School and Life

Pre-K Counts Program

Pennsylvania Pre-K Counts provides high-quality preschool education to three- and four-year-olds with funds provided by the Pennsylvania Department of Education.

Highly qualified, trained and caring staff provide educational services to help children grow intellectually, physically, socially and emotionally. Parents are every child's most important teachers. The program encourages parental participation in all program activities to help children succeed.

Preschool children in Lycoming and Clinton Counties, including those with disabilities, are eligible for enrollment. Applications are taken year-round and vacancies are filled from a waiting list as they occur. While children from low-income families have enrollment priority, children from higher-income families may be enrolled as well. There is no cost to participants.

The services provided by STEP Pre-K Counts include:

- **Education**: Individualized learning experiences that foster each child's social, emotional, intellectual and physical growth
- **Health**: Physical and dental examinations, immunizations, comprehensive health screenings and any necessary follow-up services
- **Nutrition**: Nutritious snacks and lunches that meet USDA standards; nutrition education for children and parents
- **Family Engagement**: Individualized family partnerships, goal setting and personal support; recognition that parents are every child's first and most important teachers; volunteer opportunities
- **Parent Decision Making**: opportunities for parents to participate in program planning and decision-making, sharing program governance with the STEP Board of Directors
- **Social Services**: Support and referrals to help improve families' lives.
- **Support for Children with Disabilities**: Early identification and intervention to support children with disabilities and their inclusion in activities

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EARLY LEARNING PATHWAY

Leads to Success in School and Life

Parent-Child Home Program

The STEP Parent-Child Home Program is a home visiting program that prepares 2- and 3 year-old children for school success by increasing language and literacy skills, enhancing social-emotional development and strengthening the parent-child relationship.

A home visitor goes to the home twice each week for 30 minutes and takes a new book or educational toy for the child to keep. During visits, the home visitor shows the child's parents ways to use the books and toys with their child to ensure school success. Two and 3-year-old children in Clinton and western Lycoming County, including those with disabilities, are eligible for enrollment. The Parent-Child Home Program takes applications year-round and fills vacancies from its waiting list as they occur. There is no cost to participate, or for the books and toys, which the child may keep.



Lycoming & Clinton Counties:

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EARLY LEARNING PATHWAY

Leads to Success in School and Life

Central Regional Key (CRK)

CRK works to ensure high-quality early care, education, and school readiness for children and their families through the development and implementation of a system of program quality improvements and professional development supports for early childhood education. The program operates within a 20-county region of Central Pennsylvania.

The Vision of the CRK is for all Pennsylvania families to have access to high-quality care and education for their children, fostering successful futures in school and in life.

Regional Keys coordinate and administer the Keystone STARS program, which is intended to improve the quality of early learning and school-age care and education. By meeting standards of practice and professionalism set by the Pennsylvania Office of Child Development & Early Learning (OCDEL), child care facilities move through designations to the highest, known as a STAR 4 facility.

CRK program components include:

- STARS Managers/Designators evaluate providers and assess their quality levels based on the Keystone STARS system.
- Community Engagement Groups (CEGs)
- Early Childhood Mental Health Consultation
- STARS Technical Assistance
- STARS Grants and Awards
- The School-Age Child Care Project
- Professional Development
- Health and Safety Consultation



Contact Information:

**2138 Lincoln Street
Williamsport, PA 17771
570-327-6949
1-800-346-3020
www.stepcorp.org/crk/**

HOUSING OPTIONS PATHWAY

Leads to Safe and Affordable Homes

STEP Outreach Services: Utility Programs

STEP Outreach works with individuals and families toward solutions for improving their quality of life, alleviating their crisis situation, and assisting them with making informed decisions about their futures.

The Vision of Outreach Services is for individuals and families to learn to manage their own resources, and plan for their futures.

STEP Outreach has partnerships with PPL Electric Utilities and UGI Corporation's subsidiaries: Penn Natural Gas, and Central Penn Gas. Qualified customers are offered affordable utility payments through their Customer Assistance Programs (CAPS). These programs offer a reduced monthly payment as coverage for utility service, cancel a portion of any debt owed to the company, and provide energy education and weatherization services.

Utility assistance programs include:

- **PPL OnTrack Program**: Works with households at or below 150% of Federal Poverty Income Guidelines (FPIG) on establishing a fixed, affordable monthly payment plan to pay for electrical usage. The benefit PPL pays is the difference between the actual monthly bill and the OnTrack payment.
- **UGI Customer Assistance Program**: Offers income-based or usage-based payment agreement with potential for shortfall forgiveness to residential customers at or below 150% of the FPIG.
- **PPL's Operation Help**: Assists households at or below 200% of the FPIG who are experiencing unexpected hardships with paying utility bills.
- **UGI's Operation Share**: Provides assistance with paying heating bills to residential customers who are faced with hardship due to an unforeseen situation, and with incomes at or below 200% of the FPIG

Lycoming County:

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step@stepcorp.org**

HOUSING OPTIONS PATHWAY

Leads to Safe and Affordable Homes

STEP Outreach Services: Supportive Services

STEP Outreach works with individuals and families towards solutions for improving their quality of life, alleviating a crisis situation, and assisting them in making informed decisions about their futures.

The Vision of Outreach Services is for individuals and families to learn to manage their own resources, and plan for their futures.

Homelessness Prevention and Rapid Re-Housing Program (HPRP): Short term program created under the American Recovery and Reinvestment Act of 2009. The program is designed to help persons affected by the current economic crisis. Temporary financial assistance, housing relocation and stabilization services, and case management are all components of the program designed to alleviate the housing crisis for qualified participants.

Priority is given to the newly unemployed, newly disabled, returning veterans and households that are at or less than 150% of the Federal Poverty Income Guideline (FPIG).

Emergency Food and Shelter Program: Provides one month's rental assistance for individuals transitioning from homelessness or for homeless prevention.

Crisis Case Management: Households in crisis meeting the Community Services Block Grant guidelines may receive case management services and be connected to other mainstream community resources as part of a stabilization plan. A needs assessment pinpoints problem areas and allows the customer and case manager to formulate a plan to address those areas.

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HOUSING OPTIONS PATHWAY

Leads to Safe and Affordable Homes

Affordable Housing Program

STEP, Inc.'s Affordable Housing Program provides rental housing for very low and low-income family households, who have great difficulty in securing housing on the unassisted rental market.

Eligibility Determination: Applicants must meet the income criteria as defined under federal regulations.

Selection Criteria: Must be able and willing to do the following:

- Pay rent in a timely manner, based on income documentation and previous rental history
- Reside within the unit in a manner which is not detrimental to the health and safety of the other tenants
- Abide by the provisions of the lease
- Care for the unit in which they reside

Application Requirements:

- Credit reports and criminal checks
- Landlord references for a minimum of three years prior
- Employment references for a minimum of three years prior

Two convenient locations in Williamsport, PA



845 Park Ave.



937 West Fourth St.

Lycoming County:
2138 Lincoln Street
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570-327-5420
step@stepcorp.org

HOUSING OPTIONS PATHWAY

Leads to Safe and Affordable Homes

Housing Counseling: Pre-Purchase Counseling

STEP Inc.'s Homeownership Counseling Program is designed to help clients

- Identify if homeownership is a realistic goal;
- Identify the barriers to reaching that goal; and
- Develop an action plan to become mortgage-ready.

Pre-Purchase Counseling: One-on-one counseling designed to provide support if clients are approved for Pennsylvania Housing Finance Agency (PHFA) Loans. A PHFA lender will provide a referral form for this program. The program is free to participants. Components of the program include:

- Individualized homeownership assessment
- Personalized “action plan” with specific goals to reach the dream of homeownership
- Education on the home buying process
- Education to become a better consumer
- Individualized advocacy and support throughout the home selection and home buying process
- Tools for better budgeting and financial planning
- Assistance in locating a savings program and mortgage products that will best help clients to become homeowners

In addition to one-on-one counseling, Pre-Purchase Training Workshops are held as part of the program. They are designed to help clients determine if they are ready to buy a home, budget for homeownership, know how much home they can afford, understand financing options, select a realtor, know what to expect at closing, and prepare for their lives as homeowners.

Lycoming & Clinton Counties:

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HOUSING OPTIONS PATHWAY

Leads to Safe and Affordable Homes

Housing Counseling: Financial Management

STEP Inc.'s Financial Management Counseling empowers customers to develop skills to properly manage their personal finances, particularly individuals seeking to purchase homes. There are no income guidelines for participation.



Housing Counseling: Foreclosure Prevention

STEP Inc.'s Foreclosure Prevention Program assists homeowners in exploring options for maintaining continued residence in their homes. If clients are facing problems in maintaining decent housing, this support can assist them with default and delinquency counseling, loss mitigation, and services to victims of predatory lending. We can assist them in working with lenders on their behalves. There are no income guidelines for participation.

Lycoming & Clinton Counties:

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HOUSING OPTIONS PATHWAY

Leads to Safe and Affordable Homes

Housing & Building Initiatives

STEP, Inc.'s Housing & Building Initiatives is dedicated to the development and improvement of residential housing, in partnership with families, neighborhoods and local government.

This program offers residential housing rehabilitation, accessibility and energy-efficient housing improvements to residents of Lycoming and Clinton Counties. Through community collaboration and partnerships with county and local municipal governments, and a multitude of other nonprofit organizations, the program leverages local, state, and federal housing resources.

The program is income based. Eligible applicants must have a household income below 80% of the area's median income level. Staff members engage eligible homeowners and renters in developing a plan to use identified resources to provide affordable, safe, accessible and energy-efficient housing improvements. The program utilizes a highly trained staff with demonstrated design and construction management capabilities, and extensive training and field experience in rough and finish carpentry, masonry, plumbing, HVAC and energy conservation techniques.

Housing & Building Initiatives plays an integral partnership role in housing rehabilitation and strategic and holistic community revitalization plans, including the Main Street Programs, Brownfield Revitalization and the PA Wilds in both counties.



Lycoming & Clinton Counties:

**2138 Lincoln Street
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570-327-5420
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HOUSING OPTIONS PATHWAY

Leads to Safe and Affordable Homes

Weatherization Assistance Program

STEP, Inc.'s Weatherization Assistance Program (WAP) for Lycoming and Clinton Counties, a federally funded program under the Department of Energy (DOE), is designed to help eligible residents reduce their home energy costs. Weatherization measures are performed on houses, apartments, and mobile homes.

After a client is determined to be eligible, an energy auditor visits the home, inspects the heating and water systems, and the dwelling itself. A blower door is used to determine air leakage into the home. The energy auditor reviews information to determine what type of measures need to be performed.

Three programs exist under the WAP:

- DOE Weatherization Program:
Reduces total energy usage through technologies and analysis for households with incomes below 200% of the Federal Poverty Income Guideline (FPIG).
- PPL Weatherization Program: Reduces electric usage for PPL customers with incomes below 150% of the FPIG .
- Low Income Home Energy Assistance Program (LIHEAP): Provides for winter emergency heating system troubleshooting and replacement for households with incomes below 150% of the FPIG.



Lycoming & Clinton Counties:

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570-327-5420

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WORKFORCE DEVELOPMENT PATHWAY

*Leads to Employment and Self-Sufficiency for Individuals, and
Economic Success for the Community*

Work Ready Program

STEP's Work Ready Program assists individuals through employment and training opportunities that lead to improved life styles and economic success.

The program's vision is to assist individuals in overcoming barriers to success and developing skills that prepare them for employment.

The program offers successful employment and personal skills development classes to individuals who desire to improve their ability to "earn, keep and grow" a steady family-supporting income. The focus of program services is to provide important employment tools and skills development to potential employees, and to prepare them to be successfully matched with potential employers. The services include, but are not limited to:

- Information and Referral
- Skill and Behavior Assessment
- Job Search/Job Readiness Skills Training
- Employability Counseling
- Case Management
- Support Groups
- Job Placement
- Job Coaching/Job Retention Skills
- Life Skills
- Adult Basic Education and GED Instruction
- Links to other services that assist eligible individuals in eliminating barriers to employment so they can retain employment and develop the capacity to earn a life-sustaining income.



*Ashton Andrews found a job
thanks to the program.*

Lycoming & Clinton Counties:

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570-326-0587
step@stepcorp.org**

WORKFORCE DEVELOPMENT PATHWAY

*Leads to Employment and Self-Sufficiency for Individuals, and
Economic Success for the Community*

Child Care Information Services (CCIS)

The Child Care Information Services (CCIS) of Lycoming/Clinton County works to insure that eligible parents/caretakers are able to choose high quality early care for their children while they work and/or attend school. The program is funded through the Department of Public Welfare.

CCIS administers two services:

- **Resource and Referral Services:** All Lycoming/Clinton citizens are eligible for this service. Using client information, CCIS will create a child care referral list tailored to client needs. CCIS can also provide valuable information about choosing quality care for your child.
- **Child Care Subsidy:** Eligibility for subsidized child care is based on family size and income. Applicants must be residents of Clinton or Lycoming County and be employed for at least twenty (20) hours a week, have a schedule of combined work and training to meet the twenty (20) hour requirement, or attend high school.

An application must be completed to begin the eligibility process. Applications are available by contacting the CCIS Office, or online at www.compass.state.pa.us.

CCIS offers Parent Choice Child Care, a system offering parents who are eligible for state-subsidized child care the ability to choose from a wide variety of child care options, including: licensed day care centers, group day care centers, family day care centers, and relative/neighbor care.



Lycoming & Clinton Counties:

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WORKFORCE DEVELOPMENT PATHWAY

*Leads to Employment and Self-Sufficiency for Individuals, and
Economic Success for the Community*

Welfare to Work Program

STEP's Welfare to Work Program assists individuals in overcoming transportation barriers, allowing them to successfully obtain and retain employment and develop the capacity to earn a life-sustaining income.

The program utilizes already existing coordination structures, including River Valley Transit (RVT), STEP's Shared-Ride, and Lock Haven Taxi, to provide the most cost-effective means of transportation assistance. Also, transitional transportation assistance is available through bus passes, shared-ride transportation, vehicle repair subsidy, mileage reimbursement, and childcare transportation.

Participants are limited to receiving benefits for a maximum of one year, with a maximum lifetime allowance of \$5,000 in benefits. Assistance is provided on a gradually declining basis as participants achieve longevity in their employment and have the opportunity to develop self-sufficient means of transportation.

Job Access Reverse Commute (JARC) Program

STEP's JARC Program promotes and expands employment options by increasing access to employment centers in Lycoming County.

The JARC Program utilizes a successful partnership with RVT to provide, in addition to their fixed route service, a route/point deviation service 3/4 of a mile from any RVT fixed route within their service area. This service is targeted to accommodate work trips for individuals with disabilities who need transportation to the Reach Road area, as well as the general employees.

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2138 Lincoln Street

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step@stepcorp.org

WORKFORCE DEVELOPMENT PATHWAY

*Leads to Employment and Self-Sufficiency for Individuals, and
Economic Success for the Community*

YouthBuild Program

STEP Inc.'s YouthBuild Program is an education and training program designed to provide comprehensive services for eligible youth between the ages of 17 and 24. The program works with at-risk youth in achieving educational success, career training in construction trades, and eventually placement in high-growth, high-demand, high-income careers. Applicants are referred into the program and must meet criteria to enter the program.

Through YouthBuild, the positive energy of unemployed young adults is unleashed to rebuild their communities and their own lives, with a commitment to work, education, responsibility, and family. Members help build and renovate affordable housing, install accessibility enhancements, and complete service projects.

The YouthBuild Program consists of five components:

- Academic credentials: GED/high school diploma studies
- Industry-recognized credentials: National Center for Construction and Education (NCCER) certification
- Construction training with in-field training
- Leadership development training
- Transitional services to employment/post-secondary education



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COMMUNITY COLLABORATION PATHWAY

Leads to Increased Resources for Individual and Community Success

Community Connect AmeriCorps Program

STEP, Inc.'s Community Connect AmeriCorps Program is a national service program that provides service opportunities to address community needs in Lycoming, Clinton, and Tioga Counties. The program partners with various nonprofit organizations and schools. Members serve in various capacities at sites that address youth development, leadership, education, families, at-risk youth, health, and housing. Also, members as a team provide opportunities for others to become engaged in the community through service-learning and volunteer activities. AmeriCorps is a program of the Corporation for National and Community Service.

Full-time members:

- Serve a minimum of 1700 hours
- Upon completion, earn \$5,550 educational award that can be used to repay qualified student loans or applied to future educational expenses. (If you are 55 or older, you may gift the educational award to a child, grandchild or foster child.)
- Receive a bi-monthly living allowance
- Receive health coverage if not enrolled in any other insurance plan
- Receive child care assistance, if eligible

Half-time members:

- Serve a minimum of 900 hours
- Earn an education award upon completion
- Receive a living allowance every two weeks

For more information check out:

www.AmeriCorps.gov www.dli.state.pa.us/pennserve



Lycoming, Clinton, Tioga Counties:

2128 Lincoln Street

Williamsport, PA 17701

570-601-9672

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COMMUNITY COLLABORATION PATHWAY

Leads to Increased Resources for Individual and Community Success

Linkage Lycoming Program

The Linkage Lycoming program has two components: Information & Referral and Clearinghouse. The program is funded partially through the Lycoming County United Way.

Linkage Lycoming's Information & Referral: Links all inquirers (whether contacting the service via phone, email, or walk-in) with helpful human service source(s). Trained staff members identify and assess inquirers' needs. They provide the location, telephone number, and other available information about service provider(s) to enable inquirer(s) to initiate contact and request assistance. Linkage Lycoming ensures that low-income families or individuals in crisis will be referred to the most appropriate sources for such basic needs as rent, utilities, food, and personal items.

Linkage Lycoming also maintains and updates the Guide to Human Services information in area phone books.

Clearinghouse: Coordinates a partnership of 45 human service provider organizations that directly provide emergency material assistance. For example, material aid provided by the American Rescue Workers, Salvation Army, Son Light House and other community groups is tracked through a web-enabled database maintained by Linkage Lycoming. This information is available to all member agencies in order to maximize needed assistance and eliminate unnecessary duplication of services.

Lycoming County:
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INDEPENDENT LIVING PATHWAY

Leads to Dignity and Choices throughout Life

STEP Office of Aging

The STEP Office of Aging is the local Area Agency on Aging, which works to advance the well-being of Pennsylvania's older adults residing in Lycoming and Clinton Counties.

The office provides easy access to services for people age 60 and over through eight senior community centers and two social services offices. The eight senior centers are active gathering places for seniors to stay engaged in their communities.

Senior Centers provide opportunities for volunteer work, fellowship, games and activities, health screenings and information, various forms of exercise, and healthy meals. Senior centers also serve their communities by delivering Meals on Wheels, donating crafts, and in many other ways.

STEP Office of Aging works to enable older adults to remain in their own homes and apartments. Information and referral to many federal, state and local programs is available. Caseworkers help older adults to assess their abilities and needs, explore options, develop plans to best utilize their abilities, and arrange for informal and formal supports to meet their needs. Older adults are involved in the planning process and usually have a choice in the provider of service. Caseworkers can assist older adults who want to enter a nursing or personal care facility that will meet their needs, and assist those in nursing facilities with returning home with supportive services.

Lycoming County:

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Clinton County:

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1-800-222-2019
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24 HOUR ELDER ABUSE HOTLINE

1-800-332-8555

INDEPENDENT LIVING PATHWAY

Leads to Dignity and Choices throughout Life

STEP Office of Aging

STEP Office of Aging offers a plethora of programs and services to seniors 60 years old and older, including those listed below.

- *Care Management*
- *Community Centers*
- *Dining Out Meals*
- *Employment Services (age 55+)*
- *Family Caregiver Support*
- *Fitness Programs*
- *Health Screenings / Education*
- *Home Support Cleaning*
- *Home Modifications*
- *Information & Referral*
- *Legal Programs*
- *Long Term Care Assessment*
- *Long Term Care Ombudsman*
- *Meals-on-Wheels*
- *Needs Assessment*
- *Nursing Home Transitions*
- *Nursing Home Waiver*
- *Personal Assistance Service*
- *Personal Care*
- *Placement Services*
- *Protective Services*
- *Recreation and Socialization*
- *Transportation*
- *Volunteer Services*

For more information on any of the services listed, please contact the STEP Office of Aging in Williamsport or Lock Haven.

STEP Office of Aging is a partnership program funded by the following agencies: PA Department of Aging, PA Department of Public Welfare, PA Lottery Fund, Commonwealth of PA, Older Americans Act, Client Contributions, Lycoming & Clinton County Commissioners, Lycoming County United Way, and the US Department of Agriculture.



INDEPENDENT LIVING PATHWAY

Leads to Dignity and Choices throughout Life

STEP Transportation Services

STEP Transportation provides door-to-door, shared-ride service Monday through Friday from 6 am to 6 pm in response to the needs of residents and visitors of Lycoming and Clinton Counties.

Transportation is provided for trips within Lycoming and Clinton Counties once-a-day to Geisinger Medical Center, and on an as-needed basis to the Eye Center of Central Pennsylvania in Allenwood.

Through Medical Assistance, transportation is provided on an as-needed basis to medical appointments throughout Pennsylvania. Cross-county transportation is also provided with the coordination of other neighboring transportation providers.

Consumers must reserve their ride before noon of the preceding business day. All residents and visitors to Lycoming and Clinton Counties are eligible to use STEP transportation. Some consumers may be eligible for enrollment in transportation sponsoring programs, which make fares reasonable. Sponsoring programs include:

- Persons with Disabilities
- Medical Assistance Transportation Program
- Area Agency on Aging: Medical, Grocery, Social Services, Visitation, and Senior Centers
- Shared-Ride
- Welfare-to-Work Transportation.

STEP Transportation also provides safe and accessible transportation for Head Start students for classroom and field trip activities.

Lycoming County:
2138 Lincoln Street
Williamsport, PA 17701
570-323-7575
1-800-222-2468
step@stepcorp.org

Clinton County:
124 East Walnut Street
Lock Haven, PA 17745
570-858-5840
1-800-206-3006
step@stepcorp.org

NOTES:

A large, empty rectangular box with a double-line border, intended for notes. The box is centered on the page and occupies most of the vertical space below the 'NOTES:' header.

